

## Mary Erickson - NOAA Federal

---

**From:** Mary Erickson - NOAA Federal  
**Sent:** Sunday, September 8, 2019 3:40 PM  
**To:** george.jungbluth@noaa.gov; Katie Collins-Garrett  
**Subject:** Re: Phone Numbers for NWS Offices

Katie - I have to admit I wasn't sure about calling offices - but just to hear the surprise and pleasure in the voices of folks on shift today was worth it. We need to do this more often under different circumstances!! Thanks for the idea.

Maybe we create a call of the month or week!

Best,  
Mary

Sent from my iPhone  
Mary Erickson  
NOAA DAA for Wx Services  
(b)(6) (Cell)

On Sep 8, 2019, at 3:28 PM, John Murphy - NOAA Federal <[john.d.murphy@noaa.gov](mailto:john.d.murphy@noaa.gov)> wrote:

Thanks Mary et al. Know they appreciate personal touch and agree, amazing what simple thank you does

JohnM

Sent from my iPhone

On Sep 8, 2019, at 11:25 AM, Mary Erickson - NOAA Federal <[mary.erickson@noaa.gov](mailto:mary.erickson@noaa.gov)> wrote:

John, Louis & team,

I made calls today to the Atlanta, Charleston, Columbia, Wilmington and Newport WFO's, the SERFC, and the NHC and OPC ops desk. I couldn't get through to a person at Raleigh, and left a message for Chris Landsea (which was one of the numbers I had). We will see Raleigh next week, but I will call if anyone has the forecast number.

I have to tell you that to a person, the folks on duty were very positive and really appreciated the personal touch on a weekend shift. Several mentioned the All Hands email, and one person said "never underestimate the power of a pat on the back." Many enjoyed sharing some of the tricky elements of the forecast, and we discussed local impacts.

I know we caught them a bit off guard, so also mentioned they could follow up if they had questions.

I know we have folks that are very upset, and others who are understandably very tired. I will say, however, it is incredibly uplifting to also witness first hand the resilience, and positive focus of so many who may not be quite as vocal.

Best,  
Mary

On Sun, Sep 8, 2019 at 12:46 PM John Potts - NOAA Federal <[john.potts@noaa.gov](mailto:john.potts@noaa.gov)> wrote:

I reached Wakefield, Sterling, Mt. Holly, and Boston - all very appreciative of the call. Boston said they're getting a lot of kudos from their local customers. CWSUs I get voicemail only - not sure how effective it is to leave a message. Could not get through State College or New York's phone prompts to reach a human.

--

*John E. Potts*  
*Chief Financial Officer*  
*NOAA National Weather Service*  
*301 427-6911*

On Sun, Sep 8, 2019 at 9:06 AM Andrea Bleistein - NOAA Federal <[andrea.bleistein@noaa.gov](mailto:andrea.bleistein@noaa.gov)> wrote:

Good morning EC - Following up from the call. Please see phone call assignments below based upon the list below:

Kevin Cooley: San Juan to Birmingham and WPC to SPC  
Mary Erickson: Atlanta to Raleigh and NHC to OPC  
John Potts: Wakefield to Boston

Jeremy is circulating short talking points. I have linked notes from the call below.

Andrea

(b)(6)

On Sun, Sep 8, 2019 at 8:14 AM George Jungbluth - NOAA Federal <[george.jungbluth@noaa.gov](mailto:george.jungbluth@noaa.gov)> wrote:

----- Forwarded message -----

From: **Alexandra Keclik - NOAA Federal** <[alexandra.keclik@noaa.gov](mailto:alexandra.keclik@noaa.gov)>  
Date: Sat, Sep 7, 2019 at 3:21 PM

Subject: Phone Numbers for NWS Offices

To: Louis Uccellini - NOAA Federal <[louis.uccellini@noaa.gov](mailto:louis.uccellini@noaa.gov)>, Mary Erickson - NOAA Federal <[mary.erickson@noaa.gov](mailto:mary.erickson@noaa.gov)>

CC: Katie Collins Garrett - NOAA Federal <[katie.collins.garrett@noaa.gov](mailto:katie.collins.garrett@noaa.gov)>, \_NWS OCOS <[nws.ocos@noaa.gov](mailto:nws.ocos@noaa.gov)>

Hi Mary and Louis,

Here are the phone numbers for the WFOs, CWSUs, and RFCs that have dealt with Dorian. Additionally, I have listed the phone numbers for the National Centers. These numbers will likely lead to a phone tree, in which you will have to select the option to speak with a forecaster. If you need any additional numbers, please let me know.

San Juan, 787-253-4586  
Key West 305-295-1316  
Miami 305-229-4522  
Miami CWSU 305-716-1635  
Tampa 813-645-2323  
Melbourne 321-255-0212  
Jacksonville 904-741-4370  
Jacksonville CWSU 904-549-1844  
Tallahassee 850-942-8833  
Birmingham 205-664-3010  
Atlanta 770-486-1133  
Atlanta SERFC 770-486-0028  
Charleston 843-744-1436  
Columbia 803-765-5501  
Wilmington 910-762-4289  
Newport, NC 252-223-5122  
Raleigh 919-326-1042  
Wakefield 757-899-4200  
Sterling 703-996-2200  
Washington CWSU 703-771-3449  
Philadelphia/Mount Holly 609-261-6600  
State College Mid-Atlantic RFC 814-234-2401  
New York 631-924-0037

NY CWSU : 631-468-1082

Boston 508-622-3250  
Boston CWSU 603-879-6326  
Boston NERFC 508-622-3300

NHC/HSU 305-229-4436  
NHC/TAFB 305-229-4446  
OPC 301-683-1520  
WPC 240-554-7794  
AWC 816-584-7239  
SPC 405-325-2080

--

Alexandra Keclik  
Executive Officer  
Office of the Assistant Administrator  
National Weather Service Headquarters

Cell: (b)(6)

--

Sent from Gmail Mobile

--

**Andrea J. Bleistein**

[andrea.bleistein@noaa.gov](mailto:andrea.bleistein@noaa.gov)

(o) 301-427-6908

(c) (b)(6)

Weather-Ready Nation  
NOAA National Weather Service  
Office of Organizational Excellence  
<http://www.weather.gov/ooe/>

[Excellence in Government Fellow](#)

--

Mary Erickson  
Deputy Assistant Administrator  
NOAA's National Weather Service  
O: 301-713-0711  
C: (b)(6)  
[www.weather.gov](http://www.weather.gov)